

Hay Consumer Safety Policy

Haylink Marketing and Logistics actively promotes safety in all areas of the baled fodder supply chain. An attitude of safety is mandatory from the cutting of hay through the entire supply chain up until the feeding out to the livestock. At all stage's measures will be taken to help ensure the safety of all of those involved either directly or indirectly as well as the broader community.

As one of the Eastern Seaboards largest marketers and handlers of baled fodder, Haylink asks that all links in the chain become proactively involved in this safety initiative.

The adoption of this policy will raise the bar on measures the industry currently has in place.

Hay Consumers:

Haylink takes this opportunity to share with you the continual effort that has been put into you, the consumer, receiving a product that is safe to unload, store and feed to your livestock.

The producer of the hay has cut, raked then baled the hay with the utmost attention to detail to ensure not only the maximum nutritional content, but also bale Integrity. The baled hay has been transported from the paddock and stacked with a focus on preserving that integrity. The baled hay was loaded by a skilled operator onto the truck within a Safety Exclusion Zone. It was restrained onto the truck with 40% more restraints than required. This in conjunction with the trailer design and drivers' skills and attention to detail results in this baled hay being delivered to you with continuous high prioritisation of safety.

Haylink asks that you, the end of the supply chain, adopt the same by adhering to Haylink's Safety Policy and attitude when the truck is unloaded, your stack made and when being fed to your livestock.

Every other member of the supply chain's conscientious effort will be rewarded with your attention to safety in these last few movements of the product.

Key to Haylink's Safety Policy is the Loading/Unloading Procedure. Haylink has put into action an Exclusion Zone Policy. Please familiarise yourself and staff with it. (Attached).

By removing you, staff, your family, livestock and visitors from the Loading Zone, the risk of serious injury or death from falling bales or moving machinery is eliminated. It also gives the loader operator the ability to unload the truck concisely and without damage to the bale's integrity and other machinery.

To enable the establishment of the Haylink Exclusion Zone, a flat area clear of obstructions and powerlines is required. If this is not possible near your shed or previous stack site then the hay will be required to be unloaded at a site that is suitable and re stacked at a later time.

Please study the attached explanation of the Exclusion Zone, its minimum requirements and determine the best site for its implementation on your property. Please feel free to contact Haylink for clarification.

Prior to the unloading of all trucks, the driver will undergo a Pre-Start Meeting with the Loader operator and set the exclusion zone and its operation (including the UHF channel for communication). You have been emailed a copy of the Haylink Hay Loading /Unloading Standard Operating Procedure. Please familiarise yourself and staff with it. This document contains the operational details to be adhered to.

Haylink will not attend a farm to load if an Exclusion Zone cannot be established.

No unloading will occur until the Pre-Start Meeting has been held and the Exclusion Zone established.

Unloading will cease immediately if there is any breach of the Exclusion Zone.

Haylink appreciates your important contribution to the Safety of all the participants in the supply chain, and indeed the Broader Community.

In the event that your stack begins to lean, restack it to retain the remaining integrity and ensure a safe workplace.

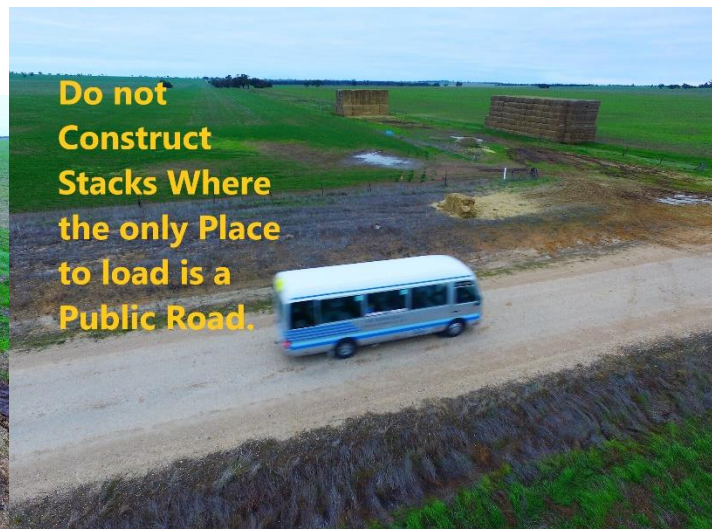


Do not store baled hay outdoors as a long-term option. Bale integrity and fodder quality will be dramatically impacted. The stack will pose a real risk to you, your family, staff and livestock.





Take time to consider where you construct your stack.



Your small inconvenience could be the difference between a safe environment and a lifetime of grief for someone's family.



**Alister Turner
Managing Director
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